

SERVICE BULLETIN

PAPER MACHINERY CORPORATION

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090123

INTERNAL WEAR

No. 212.1

TURRET FOLLOWERS PMC-1001 & PMC-1002

Field reports have indicated a potential problem of the Turret Assembly, in the Lower Drive Compartment:
Internal wear of the Turret Followers.

Because external inspection may appear good, internal wear can go undetected. PMC offers the attached procedure (*Instruction 095.1*) on how to check for internal wear.

CONTACTS:

Parts orders and customer communication can be made using telephone, FAX, or e-mail. Contact can still be made using the *main* telephone switchboard at 414-354-8050 or FAX number 414-354-8614. Sending a FAX *directly* to the Service Department, at 414-354-1710, will convey a faster response. If using e-mail and no response is made within 3 working days, please contact via phone or FAX.

Parts orders & inquiries can be directed to Holly Warner or Vicky Alcaraz using telephone, FAX, or e-mail. Please make sure to carbon copy (CC) *both* Holly Warner and Vicky Alcaraz in *all* e-mails containing parts orders. Service issues & support can be directed to Mike Ferguson or Bill Paplham; please carbon copy (CC) *both* Mike Ferguson and Bill Paplham in *all* e-mails. Electrical issues and support directed to Larry Spencer. Contact Bill Paplham for scheduled service trips and Mike Ferguson for training.

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