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SERVICE



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170620

BOTTOM/SIDEWALL DKS SERVO SYSTEMS

No. 253.1

REPLACE OLDER DKS & DKC MODEL SERVO DRIVE WITH THE NEWEST INDRADRIVE MODEL SERVO DRIVE

ALL MACHINES

RECOMMENDATION:

This Service bulletin pertains to all models of machines with bottom or sidewall DKS servo systems that have sales order numbers from approximately SO 33374 to SO 60103. These machines were manufactured between August of 1995 and December of 1999. Because the manufacturer has obsoleted the DKS model of drive, PMC will no longer be able to service this system.

The cost of a retrofit package to upgrade the current DKS model servo system to the newest IndraDrive servo system would be approximately 1/3 the cost of replacing the original drive.

The DKC Servo Drive installed on PMC machines from SO 60103 to SO 128200 has become a legacy product and the price has increased dramatically over the last few years. Additionally, most of these parts have a 6–10 week lead time.

The parts cost of a retrofit package to upgrade the current DKC model servo system to the newer IndraDrive servo system would be approximately the same cost as replacing just the DKC model drive.

It is strongly recommended that you upgrade to the latest model to avoid unnecessary expense and down-time.

Please contact the PMC Service Department if you have questions about the retrofit package or if you wish to obtain a formal quote on the cost to upgrade your particular machine (please include original SO number).