



PAPER MACHINERY CORPORATION

Mailing Address: P.O. Box 240100
Milwaukee, WI 53224-9005

Telephone: 1.414.354.8050
Main Fax: 1.414.354.8614
Cust. Serv. Fax: 1.414.354.1710
Web Page: www.papermc.com

Shipping Address: 8900 West Bradley Road
Milwaukee, WI 53224-2822

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Dear Valued Customer,

It has been an interesting 2020 to say the least. As we enter the halfway point of the year, we hope that this third installment of the Paper Machinery Corporation COVID-19 update finds you well. Daily operations continue progressing at PMC. We have implemented a mandatory temperature screening for all employees and visitors when they arrive on-site. We are also asking individuals to stay home if they have come in contact with someone that either has tested positive or is showing any initial symptoms. Throughout the state of Wisconsin, the "Safer at Home" order has been lifted. A majority of the local businesses are operational and are running with physical distancing guidelines in place.

Customer Support

As travel restrictions begin to ease, we are discussing potential Sales and Service Department visits with domestic customers. Processes are being put into place to allow visitors to PMC, while ensuring that everyone's safety is a top priority. Currently there are still travel bans for international travel, which we will continue to monitor.

Operations and Engineering

In addition to temperature screening, we continue to practice social distancing and clean all high contact surfaces. For the last six weeks, many of the Operations office staff have been working remotely. By July 1, the intent is that the staff will increase their time in the office.

The Engineering Department has used this time to better prepare for new tool sets by increasing our 3D model database. We were also able to evaluate and improve our current business processes, while establishing that Engineering can work remotely and still be productive. This will be helpful in the event that we may have a temporary COVID-19 closure or if employees are unable to come into the office for other reasons.

It is encouraging to see the progress that is being made and the creative solutions that businesses are implementing to facilitate customer safety. As PMC begins to consider traveling again, as well as hosting you at our headquarters in Milwaukee, WI, you can be sure that we will take all necessary precautions. If you have any suggestions regarding safer operating practices, please send us an email at sales@papermc.com.

Thank you once again for your continued support. We look forward to seeing you again soon.

Paper Machinery Corporation